

# JOB OPPORTUNITY/EXAMINATION BULLETIN

OFFICE OF LEGISLATIVE COUNSEL  
LEGISLATIVE DATA CENTER



## **NETWORK ENGINEER** **INFORMATION TECHNOLOGY SPECIALIST I, RANGE D (5LC52)** **(EQUIVALENT TO: ASSOCIATE SYSTEMS SOFTWARE SPECIALIST (TECHNICAL))**

JOB LOCATION: **SACRAMENTO, CALIFORNIA**  
FINAL FILING DATE: **FEBRUARY 5, 2016**

SALARY: **\$4,832 - \$6,354**

### **Our Agency**

The Office of Legislative Counsel (OLC) is a small civil service department whose mission is to provide legal services and information technology support services to the State Legislature. The Legislative Data Center (LDC), as one of three branches of the OLC, is a customer service organization, delivering Information technology solutions to the California State Legislature. The LDC is dedicated to building and developing individual and collective expertise through business knowledge and teamwork. The LDC is committed to continuous learning and improving individual skills as technology changes.

The State of California provides excellent health benefits and retirement options, sick leave and vacation accrual, and paid state holidays. This position is located in the heart of downtown Sacramento. OLC employees are excluded from collective bargaining and, therefore, receive enhanced benefits and do not contribute fair share.

### **Your Role**

The candidate will be part of a team of IT infrastructure administrators / engineers, specializing in, but not limited to, LAN/WAN Operations Management, Environmental Management, Engineering and Design. The individual selected for this position will provide support for the environmental and network systems within this team with a desire to learn and develop their IT skills and knowledge base on the California Legislative process and business. This individual will work on keeping the network under their support patched and secure while always keeping up to date on emerging technology with the ability to engineer IT solutions for the future. This role requires constant communication, both verbal and written, with team members throughout the organization. The ideal individual will be one that strives for excellence in both IT and customer/client satisfaction.

### **Your Expertise**

- Use of NMS and diagnostic tools such as JunOS Space, Solarwinds Orion, big brother, Open NMS, and protocol analyzer - EtheReal/Wireshark etc.
- Working knowledge of network technologies, standards and topologies
- Working knowledge and hands on experience with environmental and cabling standards
- Knowledge of network authentication systems and strategies
- Experience working with IP address management and domain name services
- Customer service oriented/focused with a passion for problem solving and engineering solutions based on customer requirements and business needs.
- Strong analytical and problem-solving skills

### **Your Responsibilities**

- Work as a team member of environmental & network engineering for the future of the infrastructure
- Daily administration of network services – Monitor, patch and troubleshoot network LAN/WAN systems and client connectivity
- Installation Services - Install and configure routers, switches, UPS's and Wireless controllers and AP's
- Documentation Management - Establishes and maintains network documentation, maps and floor plans, provides reports and analysis
- Professional and personable demeanor, with excellent communication skills
- Maintain professional internal/external relationships that meet the organization's core values
- Manage and maintain a schedule of work to ensure project scheduled and deliverables are completed within agreed timeframes
- Be reachable 24/7 via cellular phone as needed

### **Minimum Qualifications**

A minimum of one (1) year of experience in support and/or the administration of enterprise network systems, such as Juniper switches, routers, VPN gateways, and controllers, or general network systems support in an IT organization. Demonstrated experience in network operations, maintenance, troubleshooting, and working with other teams to resolve both technical and complex problems. Ability to establish effective working relationships with other staff, managers, customers, and vendors that culminates in successfully

meeting customers' expectations of products and services. Ability to learn, interpret, and apply new technologies to information technology problems. Ability to create a service-oriented culture among organizational entities and staff to provide a high level of service to customers. Demonstrated ability to resolve problems in a quick and efficient manner. Ability to execute precise actions through appropriate communications and change controls. Ability to assimilate new complex technologies quickly, match the technologies to business requirements, and disseminate detailed technical information to appropriate audiences effectively. Demonstrated ability to perform complex, detail-oriented network infrastructure administration and support tasks. Ability to think tactically and strategically to provide information technology solutions and services that meet the customers' needs and fit into the IT architecture of the LDC. Ability to handle stressful situations in a professional manner. Excellent oral and written communication skills.

### Desirable Qualifications

One (1) or more years' experience in performing administration, configuration, installation, deployments and design on enterprise networks. Thorough working knowledge of network technologies, standards and topologies. Extensive experience with network hardware components and software management tools. Knowledge of information technology and trends sufficient to advise customers and staff in their use. Knowledge of Enterprise Network Architecture and High Availability Design. Knowledge of project management practices to ensure projects stay on schedule and appropriate action is taken when problems occur. Ability to act as a team contributor on projects involving complex architectures and system configurations. Cisco CCNA or CCNP certification; experience with wireless network; knowledge of Juniper JNCIA, JNCIS, or JCNIP, FWV highly preferred.

### WHO MAY APPLY

**Applicants need not be a current or former State employee nor be on a State exam list to apply, but need to meet the Minimum Qualifications listed above. It is your responsibility to make sure that you meet the minimum qualifications listed in this bulletin. Your signature on your application indicates that you have read, understood, and possess the minimum qualifications required.** This selection process consists of a state examination and job interview as a combination. Under the OLC's position-specific selection program, candidates do not have to be on a State list in order to apply. OLC may use this selection process for up to one year to fill other vacancies, where job-related knowledge, skills, abilities and behaviors are the same or substantially similar to this advertised position. Applications will be screened and interviews scheduled for those candidates possessing the best qualifications and experience. Subject to SROA/Surplus.

### HOW TO APPLY

Submit a standard state application and resume which demonstrates that you meet the Minimum Qualifications in the bulletin to the Office of Legislative Counsel Human Resources Office, Attn: K. Zanzi, 925 L Street, Suite 900, Sacramento, CA 95814. Applications must be received in the Human Resources Office by 5:00 p.m., Friday, February 5, 2016, or be postmarked by this date. **You must include on your application the alpha-numeric process indicator number 5 LC 52 after the position title on your application.** Applications that do not contain the process indicator number will not be processed. Please note on your application how you heard about this position. Technical questions regarding the position may be directed to Dan Dragseth at (916) 341-8923. Questions regarding the application process may be directed to Human Resources Office at (916) 341-8330.

**SELECTION INFORMATION:** The State of California is an equal opportunity employer to all, regardless of age, ancestry, color, disability (mental and physical), exercising the right to family care and medical leave, gender, gender expression, gender identity, genetic information, marital status, medical condition, military or veteran status, national origin, political affiliation, race, religious creed, sex (includes pregnancy, childbirth, breastfeeding and related medical conditions), and sexual orientation.

It is an objective of the State of California to achieve a drug-free workplace. Any applicant for State employment will be expected to behave in accordance with this objective because the use of illegal drugs is inconsistent with the law of the State, the rules governing civil service, and the special trust placed in public servants.

**OTHER RELATED INFORMATION:** The Office of Legislative Counsel reserves the right to revise the examination plan to better meet the needs of the service if the circumstances under which this examination was planned change. Such revision will be in accordance with civil service law and rules and all competitors will be notified.

Applications are available at local offices of the Employment Development Department and the Office of Legislative Counsel Human Resources Office. The application form (STD. 678) is also available in several formats on the website at: <http://jobs.ca.gov/Profile/StateApplication>.

**THIS IS A COMPETITIVE PROCESS.** If you meet the minimum qualifications stated on this bulletin, you may file for this position. Possession of the qualifications does not guarantee inclusion in the selection process. Your performance in the selection process will be compared with the performance of all others who participate in this process, and does not guarantee an appointment to the position.

**INTERVIEW SCOPE:** If an interview is conducted, in addition to the minimum and desirable qualifications described on this bulletin, the panel will consider education, experience, personal development, personal traits, and fitness. In appraising experience, more weight will be given to the breadth and recency of pertinent experience and evidence of the candidate's ability to accept and fulfill increasing responsibilities than to the length of experience. Evaluation of a candidate's personal development will include consideration of recognition of training needs; plans for self-development; and the progress made in efforts toward self-development.

**CALIFORNIA RELAY SERVICE:**  
TDD PHONE (800) 735-2929  
VOICE PHONE (800) 735-2922