CALIFORNIA DEPARTMENT OF PUBLIC HEALTH

HEALTH PROGRAM SPECIALIST I
Schematic Code: KH10 Classification Code: 8338 Exam Code: 8H1CK

Examination Type: Open Continuous

FINAL FILING DATES
Testing is considered continuous as dates can be set at any time. Applications will be reviewed to ensure the minimum requirements for participation in this exam are met. Possession of the entrance requirements does not assure a place on the eligible list. Once you have taken the examination, you may not retest for 12 months from the established list date.

Applications must be submitted by the filing dates indicated below. Applications postmarked, personally delivered, or received via interoffice mail after the final filing date, will be held for the next administration of the exam.

Final Filing Dates:
January 17, 2020
April 17, 2020
July 17, 2020
October 16, 2020

SALARY
$5,656 - $7,080 per month

EQUAL EMPLOYMENT OPPORTUNITY
The State of California is an equal opportunity employer to all, regardless of age, ancestry, color, disability (mental and physical), exercising the right to family care and medical leave, gender, gender expression, gender identity, genetic information, marital status, medical condition, military or veteran status, national origin, political affiliation, race, religious creed, sex (includes pregnancy, childbirth, breastfeeding and related medical conditions), and sexual orientation.
WHO CAN APPLY
Persons who meet the minimum qualifications as stated on this announcement may take this competitive examination.

MINIMUM QUALIFICATIONS

Either One

One year of experience in the California state service performing duties equivalent to Associate Health Program Adviser. (Applicants who have completed six months of service performing the duties as specified above will be admitted to the examination, but they must satisfactorily complete one year of this experience before they can be eligible for appointment.)

Or Two

Three years of progressively responsible experience in health program administration, at least one year of which shall have been with major responsibility for a significant program such as is normally found in a complex or departmentalized medical care delivery setting or health institution or organization. (Possession of a Doctoral Degree in Public Health, Health Administration, Health Planning, Public Administration, or a closely related health professional field may be substituted for up to one year of the required general experience.)

AND

Possession of a Master's Degree in Public Health, Health Administration, Hospital Administration, Comprehensive Health Planning, Public Administration, or a closely related health professional field. (One year of additional specialized qualifying experience may be substituted for the required master's degree.)

The required degree must have been obtained from a recognized U.S. university or from a foreign university approved by the Bureau of Private Postsecondary and Vocational Education under the provision of California Education Code Chapter 3, Part 59, Division 10.

GENERAL QUALIFICATIONS

All candidates for, appointees to, and employees in the state civil service shall possess the general qualifications of integrity, honesty, sobriety, dependability, industry, thoroughness, accuracy, good judgment, initiative, resourcefulness, courtesy, ability to work cooperatively with others, willingness and ability to assume the responsibilities and to conform to the conditions of work characteristic of the employment, and a state of health consistent with the ability to perform the assigned duties of the class.

POSITION DESCRIPTION

TYPICAL TASKS

Under direction, incumbents perform the more difficult and complex duties involved in the planning, implementing, monitoring and evaluating health program or projects. A Health Program Specialist I
may have lead responsibility, serve as team leader on studies or projects or discrete program areas, and plan and perform staff work for health-related committees.

**HOW TO APPLY**

To apply for this examination, please complete and return the following:

**STANDARD STATE APPLICATION (FORM 678)**

**COPY OF UNOFFICIAL/OFFICIAL COLLEGE TRANSCRIPTS**

Applications and any additional documents must be submitted via the U.S. Postal Service or hand delivered to the Department of Public Health Human Resources Office (hours are 8:00 AM to 5:00 PM). Submit *(California State Application STD 678)* and any additional documents to:

**By Mail:**

DEPARTMENT OF PUBLIC HEALTH  
Attn: Examination Services Unit  
P.O. Box 997378 MS 1700-1702  
Sacramento, CA 95899-7378

**Drop Off:**

DEPARTMENT OF PUBLIC HEALTH  
Attn: Examination Services Unit  
1615 Capitol Avenue  
Sacramento, CA 95814

DO NOT SUBMIT APPLICATIONS TO THE CALIFORNIA DEPARTMENT OF HUMAN RESOURCES (CalHR) THROUGH EMAIL, FAX, OR INTER-AGENCY MAIL

**CONTACT INFORMATION**

All questions regarding this examination (including the minimum qualifications, applying for the examination, being scheduled for the examination, reasonable accommodations, the examination components, scoring, etc.) may be directed to the contact information below:

**PHONE NUMBER:**  916-558-1753

**EXAMINATION INFORMATION**

The examination will consist of a Qualification Assessment and is the sole component of the Health Program Specialist I examination. To obtain a position on the eligible list, a minimum score of 70% must be received. The Qualification Assessment is designed to elicit specific information regarding each candidate’s education, training and experience relative to the testing classification. Responses to the questionnaire will be assessed based on pre-determined rating criteria. **The Qualifications Assessment package will be emailed to the applicant in the form of a survey.**
Please monitor your email account’s SPAM, Junk, Bulk, etc. Folder(s) as the examination email may be filtered depending on your specific account settings.

The Department of Public Health reserves the right to revise the examination plan to better meet the needs of the service if the circumstances under which this examination was planned change. Such revision will be in accordance with civil service law and rules and all competitors will be notified.

**REQUIREMENTS FOR ADMITTANCE TO THE EXAMINATION**

It is your responsibility to make sure you meet the education and/or experience requirements stated on this announcement on the date you submit your application. Your signature on your application indicates that you have read, understood, and possess the basic qualifications required.

NOTE: Applications must include “to” and “from” dates (month/day/year), time base, job titles and/or civil service class title(s), and range (if applicable) for all work experience. College course Information must include title, number of semester or quarter units, name of institution, completion dates, and degree. Applications received without this information will be rejected. Applicants must submit a copy of unofficial/official transcripts along with the application when using education to meet the entrance requirements for this examination.

**SCOPE OF EXAMINATION:** Ratings will be determined based on the depth and breadth of professional education and experience beyond what is minimally required. Emphasis will be placed on measuring:

**Knowledge of:**

1. Public health, mental health and health care services health programs and trends.
2. The process involved in establishing community relationships and assessing community health program needs and resources.
3. Planning and coordinating health programs with local and federal agencies, community based organizations, private agencies, and health care providers to achieve departmental goals.
4. Methods used in conducting research and surveys, and preparing health program reports.
5. The process, procedures, planning, implementation and monitoring of health programs.
6. The planning and design for coordination of health programs with federal and local agencies.
7. The principles, practice and techniques of effective leadership and training.

**Skills to:**

1. Lead and facilitate internal and external workgroups to accomplish health program goals and objectives.
2. Communicate effectively both verbally and in writing regarding complex public health issues and policies.
3. Work collaboratively with peers and staff and external staff in the production of reports, correspondence, and other job-related documents, in order to complete work assignments and projects.
4. Ensure that work assignments meet quality, quantity, and critical program timelines and standards.
5. Comprehend and analyze reports, memorandums, manuals, and other job-related materials and documents.
6. Facilitate and exchange ideas and opinions and provide effective communication, consensus or decisions regarding health program matters.
7. Implement productive resolution for problems and concerns related to work unit operations to ensure that such issues are resolved timely.
8. Establish and maintain cooperative working relationships with staff, management, peers, contractors, other programs within the department, and a variety of governmental, educational, and provider entities.
9. Operate a personal computer and other mobile wireless devices to carry out daily duties.
10. Use a variety of software applications (e.g., Microsoft Word, Excel, Access, Power Point, Internet) to prepare reports, correspondence, presentations, spreadsheets, etc.) to complete daily duties.

Ability to:

1. Assist in development of public health and health care projects to achieve program goals.
2. Interpret and communicate implications of health regulations, policies and procedures to the public, staff, and stakeholders.
3. Gather, analyze, and organize data to effectively evaluate health programs.
4. Analyze administrative issues, identify alternatives, and recommend effective course of action.
5. Act as program liaison with staff in other programs at the federal, state, and local level regarding health programs.
6. Assist in planning, conducting and evaluating of field projects of regulated health programs.
7. Recommend and take action on a variety of project activities, staffing and budgetary processes regarding regulated health programs.
8. Analyze proposed legislation, regulations and health program standards that would affect regulated health programs.
9. Provide leadership to staff of a health program or project.
10. Apply and recommend revisions and alternative in health regulations, policies, and procedures.
11. Establish and maintain cooperative working relations with a variety of governmental, educational, and provider entities.
12. Provide consultation and technical assistance to health disciplines, community agencies, local health departments, leaders, advocacy groups, and health providers.
13. Represent and collaborate on task forces and committees, interpreting, and conveying official policy to stakeholders.
14. Demonstrate independent responsibility for decisions and actions having broad implications on a variety of complex health programs and project activities.
15. Analyze and prioritize work tasks in a constantly changing work environment to achieve program goals.
16. Understand and communicate federal and state mandates when addressing public health and health care issues.

ELIGIBLE LIST INFORMATION
Possession of the entrance requirement does not assure a place on the eligible list. In order to obtain a position on the eligible list, a minimum rating of 70% must be attained. Names of successful
competitors are merged into a departmental open list established for use by the California Department of Public Health in order of final scores regardless of testing date. Eligibility expires 24 months after it is established unless the needs of the service and conditions of the list warrant a change in this period. All candidates meeting the minimum qualifications will be placed on the eligible list.

VETERAN’S PREFERENCE
Will be awarded in this examination, pursuant to Government Code Section 18973.1, effective January 1, 2014, as follows: 1) Any veteran, widow or widower of a veteran, or spouse of a 100 percent disabled veteran, who achieves a passing score in an entrance examination, shall be ranked in the top rank of the resulting eligibility list. Any veteran who has been dishonorably discharged or released is not eligible for veterans’ preference; 2) An entrance examination is defined, under the law, as any open competitive examination; 3) Veterans’ Preference is not granted once a person achieves permanent civil service status.

HOW TO APPLY FOR VETERANS’ PREFERENCE
The California State Jobs’ website (www.jobs.ca.gov) has information on how to apply for Veterans’ Preference on their website and on the Application for Veterans’ Preference form (CalHR 1093) (https://jobs.ca.gov/PDF/SPB1093.pdf). Additional information is also available at the Department of Veterans Affairs website (http://www.cdva.ca.gov).

TDD is Telecommunications Device for the Deaf and is reachable only from phones equipped with a TDD device.

The California Relay (Telephone) Service for the deaf or hearing impaired:  
MCI from TDD: 1-800-735-2929  MCI from voice telephone: 1-800-735-2922  
Sprint from TDD: 1-888-877-5378  Sprint from voice telephone: 1-888-877-5379
CONDITIONS OF EMPLOYMENT (631)
Examination Title: Health Program Specialist I

Name: _____________________________ (Print: first, middle initial, last)

Final Filing Dates:

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If you are successful in your examination your name will be placed on the active employment list and certified to fill vacancies according to the conditions you specify on this form. If you are unwilling to accept work or do not reply promptly to communications your name will be placed on the inactive list.

Locations in which you are willing to work:
Please check your choices - you will not be offered a job in locations not checked.

Alameda County (0100) _____
Contra Costa County (0700) ______
Sacramento (3400) ______

TYPE OF EMPLOYMENT DESIRED:

ON A PERMANENT BASIS, I AM WILLING TO WORK:

_____ Full Time
_____ Part Time (regular hours less than 40)
_____ Intermittent (on call)
_____ Limited Term

ON A TEMPORARY BASIS, I AM WILLING TO WORK:

_____ Full Time
_____ Part Time (regular hours less than 40)
_____ Intermittent (on call)
_____ Limited Term

It is your responsibility to notify the Department of Public Health, Examination Services Unit, of any changes in your address or availability for employment. All correspondence must include your name, examination title, and identification number.

Signature: _____________________________ Date: ___________________________